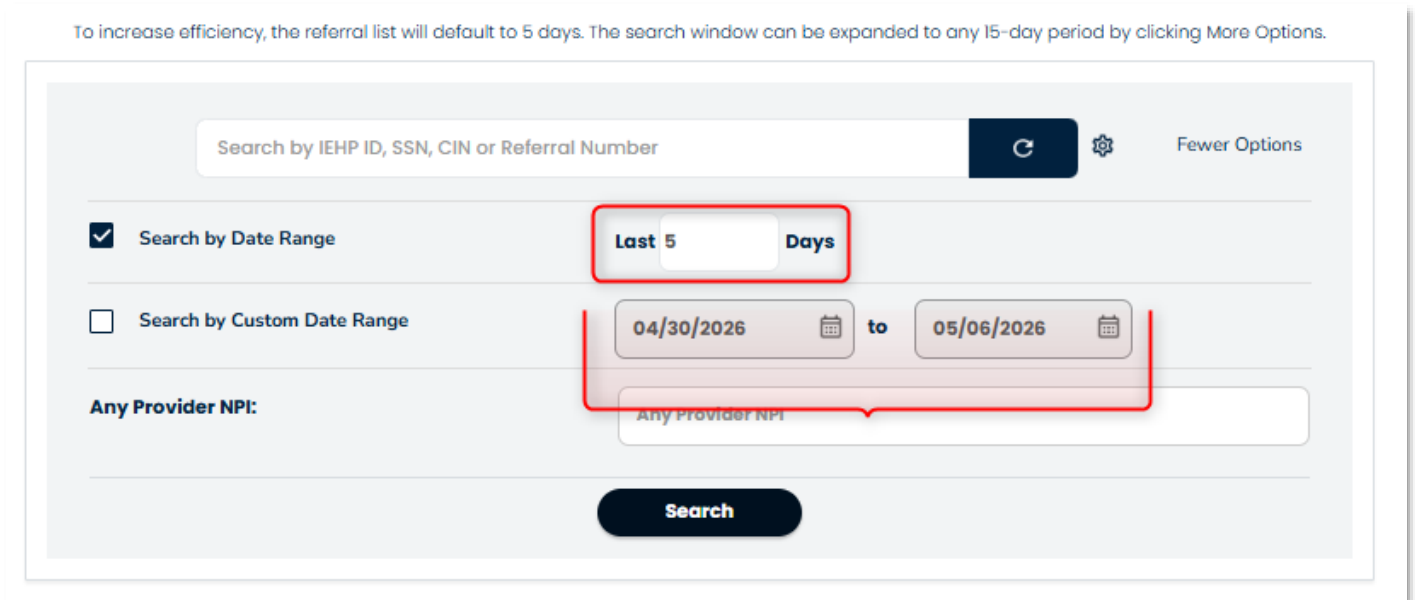
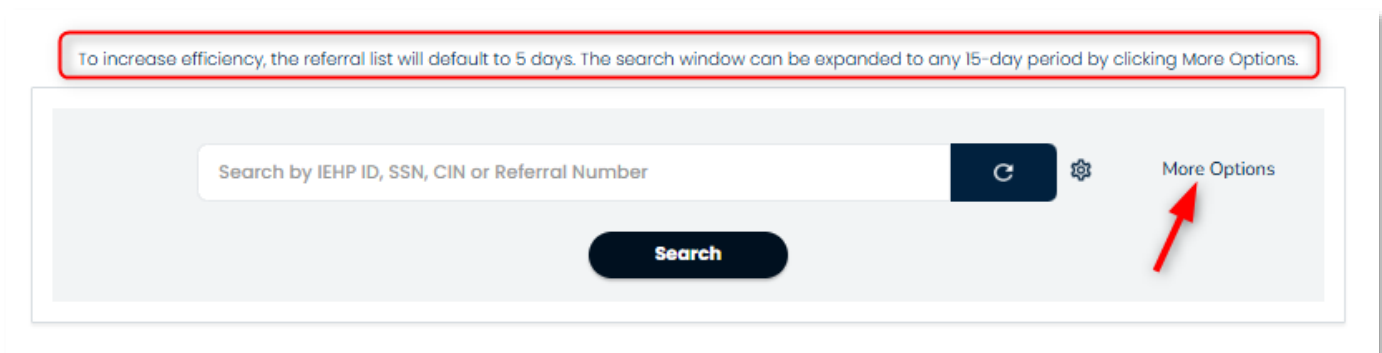


To: Vision, BH, BHT, ICF/DD, CBO, CS, CHW & ECM Providers
From: IEHP - Provider Relations
Date: May 6, 2026
Subject: **Claims Entry Tab: Referral List Default Updated to 5 Days**

When submitting claims, the default time frame for approved authorizations is five (5) days, but the search window can be expanded to any 15-day period by clicking More Options.



If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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